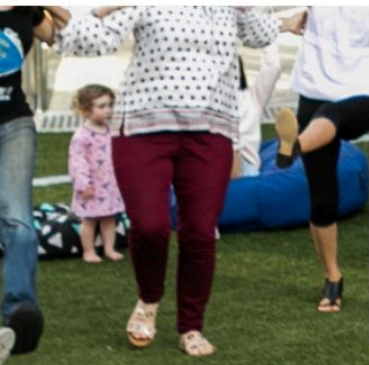
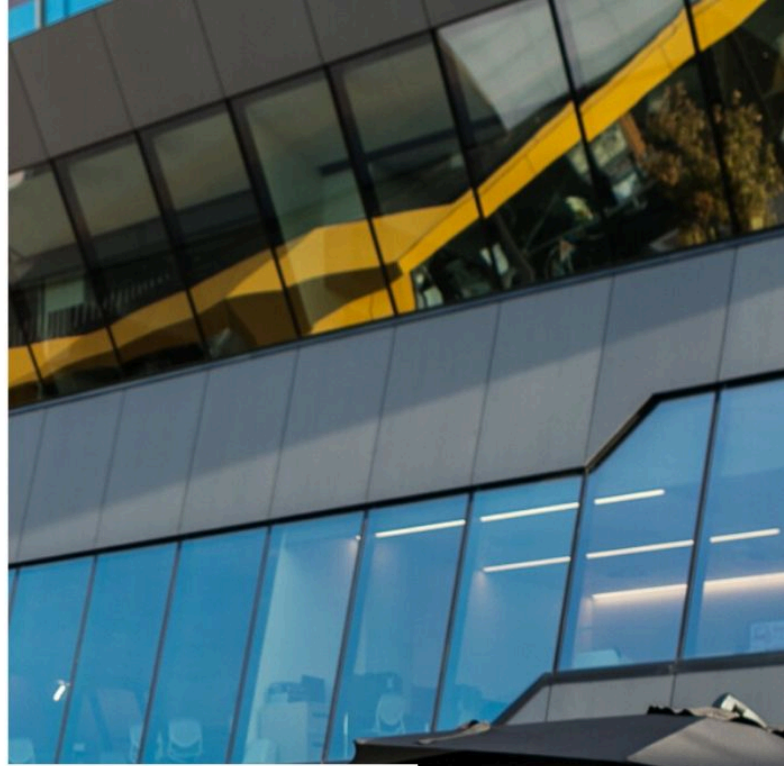




# DEVONPORT SOCIAL RECOVERY ACTION PLAN COVID-19

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*The City with Spirit*

## Devonport Social Recovery Action Plan – COVID-19

### Situation Summary – May 2020

The current outbreak of Severe Acute Respiratory Syndrome Coronavirus 2 (SARS-CoV-2) was first reported from Wuhan, China, in December 2019. On 11 March 2020, following alarming levels of spread and severity, the World Health Organisation made the assessment that COVID-19 is a pandemic. Due to the rapidly evolving nature, detailed situational awareness information should be sought from [www.health.gov.au/health-topics/novel-coronavirus-2019-ncov](http://www.health.gov.au/health-topics/novel-coronavirus-2019-ncov). Information specific to Tasmania should be sought from <https://www.coronavirus.tas.gov.au/>.

On 19 March, 2020 the Tasmanian Premier declared a State of Emergency. To date, a majority of cases were within the North West of Tasmania following an outbreak at the North West Regional Hospital, which later impacted the North West Private Hospital and Mersey Community Hospital. Positive cases to date have been hospital staff, patients and their respective close contacts.

Tragically, there have been multiple deaths of patients with COVID-19. At this point, the spread of the virus in NW Tasmania has been primarily contained to the health care sector. Legal restrictions have been imposed Nationwide to limit the spread of the virus, including limitations on social movements and temporary closure or adaptation of businesses and services to reduce social contact.

Additional restrictions have been imposed in the NW of Tasmania as a result of the higher percentage of cases within the State. These restrictions are having far reaching consequences for how communities interact and will have widespread social and economic impacts for Tasmanians, particularly in the North West.

### Devonport Social Recovery Committee

Name	Role
Karen Hampton	Social Recovery Coordinator
Charmane Hardy	Deputy Social Recovery Coordinator
Jeffrey Griffiths	Deputy General Manager
Karen Stone	Risk Management Coordinator

### Version Control: 1

<b>Prepared By:</b>	<b>Community Services Manager</b>	<b>Date: 08/05/2020</b>
<b>Reviewed By:</b>	<b>ELT</b>	<b>Date: 18/05/2020</b>
<b>Approved By:</b>	<b>Devonport City Council</b>	<b>Date: 25/05/2020</b>

### Intent of Document



To guide the work of the Devonport Social Recovery Coordinator and/or the Devonport Social Recovery Committee in response to the social recovery needs of the community throughout and after the COVID-19 situation. This is undertaken with recognition that local residents are the Council's strongest asset against the spread of the virus and it is vital that recovery is informed and designed in partnership with communities.

The Plan will be flexibly adapted, regularly reconsidered, and aligned with Regional and State-wide recovery planning and community needs.

The NW Regional Recovery Committee is a subcommittee of the Regional Emergency Management Committee and has responsibility for coordinating relief and recovery assistance which crosses municipal borders. Each municipal area in the North West has representation on this committee. Each local government area has responsibilities for their local area recovery planning and execution in accordance with their local Plan.

## Mission

To co-ordinate and manage the human and social recovery of communities in the Devonport local government area during and after the COVID-19 situation.

## Objectives

The objectives of the Devonport Social Recovery Action Plan COVID-19 are:

1. To ensure information relevant to the COVID-19 situation is shared effectively and in a timely manner between members of the Devonport Social Recovery Committee and the North West Regional Recovery Committee
2. To develop and support local opportunities and programs that improve recovery outcomes for communities, including participation of groups with social disadvantage
3. To ensure consistent and co-ordinated messaging to local communities, including vulnerable community members and those who do not have access to the internet
4. To ensure localised health and wellbeing services are identified that can be appropriately utilised to assist with recovery needs
5. Development of long-term responses to recovery from the COVID-19 situation, including actively contributing to the Regional and State responses

## Objective One

To ensure information relevant to the COVID-19 situation is shared effectively and in a timely manner between members of the Devonport Social Recovery Committee and the North West Regional Recovery Committee

#	Action	Action By	Timing (Identify if complete)	Activities & Progress Use appendix documents where needed
1	Members to advise of local activities and emerging issues which should be consolidated within a weekly Activities Summary.	Devonport Social Recovery Committee	Ongoing	Activities Summary document to be updated on a weekly basis to ensure consistency of response and reporting
1.1.	Convene fortnightly meetings of the Devonport Social Recovery Committee to provide updates on tasks, share information and identify emerging issues and responses.	Social Recovery Co-ordinator	Commence 1 June	Meetings to commence 1 June
1.2	Identify critical needs including resources and equipment to support Devonport and stakeholders to undertake recovery actions.	Devonport Social Recovery Committee	1 June 2020	Standing Agenda item for fortnightly meetings

## Objective Two

To develop and support local opportunities and programs that improve recovery outcomes for communities, including participation of groups with social disadvantage

#	Action	Action By	Timing (Identify if complete)	Activities & Progress
2	Encourage the local community to continue to support and use local small businesses to assist with employment opportunities and economic recovery	Devonport Social Recovery Committee	Ongoing	Continue to monitor and update COVID-19 page on Devonport Council website  Shop Local campaign
2.1	Encourage and support local businesses with resources and skills that can be utilised and adapted for use in community recovery actions	Devonport Social Recovery Committee	Ongoing	Continue to monitor and promote business mentoring programs  Identify partners that provide relevant skills and resources
2.2	Collate and share information with the local community and groups about where they can find support for essential provisions and services (ie; businesses that are operating, community services)	Devonport Social Recovery Committee	Ongoing	Continue to monitor and update COVID-19 page on Devonport Council website  Promotion of services on social media

2.3	Acknowledge, support and assist to facilitate projects that encourage connection, wellbeing, participation & resilience which include disadvantaged groups such as youth, aged, rural, minorities, homeless, persons without internet access.	Devonport Social Recovery Committee		<p>Continue to monitor and update COVID-19 page on Devonport Council website</p> <p>Identify other forms of promotion</p> <p>Identify partners who work with disadvantaged groups and facilitate promotion and support</p>
2.4	Consider the development or adaptations of grant programs that support recovery and resilience	Council	Ongoing	Council's COVID-19 Working Group to consider grant programs as part of its community relief package
2.5	Coordinate a response to support community members who are in voluntary isolation, often for extended periods, due to risk factors such as age or health.	Council	Ongoing	Liaison with State Government departments

## Objective Three

To ensure consistent and co-ordinated messaging to local communities, including vulnerable community members and those who do not have access to the internet

#	Action	Action By	Timing (Identify if complete)	Activities & Progress
3	Ensure generic information and key messages disseminated are sanctioned by State Public Information Unit (PIU), which is the single source of truth	Council	Ongoing	Continue to monitor information from the State's Public Information Unit and promote as required  Continue to monitor and update COVID-19 page on Devonport Council website
3.1	Regularly update online and community information spaces regarding; <ul style="list-style-type: none"> <li>• Current service delivery</li> <li>• Hotlines for support services</li> <li>• Link to Tasmanian Government information website; <a href="https://coronavirus.tas.gov.au/">https://coronavirus.tas.gov.au/</a></li> </ul>	Council	Ongoing	Continue to monitor and update COVID-19 page on Devonport Council website as the source of information  Continue to promote via Council's social media channels
3.2	Report to Mayor and other relevant council members regarding recovery activities and future directions through internal reporting mechanisms	Social Recovery Co-ordinator	Ongoing	Standing item in reports to Council – monthly

3.3	<p>Identify local means to disseminate information alternate to internet to ensure all members of the community are kept informed and connected</p> <ul style="list-style-type: none"> <li>• Local Radio</li> <li>• Local Newspapers</li> <li>• Essential service providers (EG; Pharmacies, District Nurses, GP Surgeries, Welfare Clinics)</li> <li>• Community Information Boards</li> <li>• Council mailing lists</li> <li>• Using NGO's for calling services</li> <li>• Telco's</li> <li>• Municipal Newsletters</li> </ul>	Social Recovery Co-ordinator	Ongoing	<p>Identified means for dissemination including but not limited to:</p> <ul style="list-style-type: none"> <li>• Council reports</li> <li>• Mayor's Message</li> <li>• Posters</li> <li>• Distribution of information throughout networks/partners (existing service providers)</li> </ul>
3.4	<p>Ensure all public information disseminated is appropriately pitched, inclusive and accessible for all community members (ie; consider resources for non-English speaking, hearing and sight impaired, elderly etc.)</p>	Devonport Social Recovery Committee	Ongoing	<p>Continue to monitor and update COVID-19 page on Devonport Council website (translation services available)</p> <p>Provide information to International Café for distribution to their networks</p> <p>Provide information in various forms to ensure inclusiveness and accessibility</p>



## Objective Four

To ensure localised health and wellbeing services are identified that can be appropriately utilised to assist with recovery needs

#	Action	Action By	Timing (Identify if complete)	Activities & Progress
4	<p>Work with NGO's and charity organisations to identify vulnerable community groups and individuals who are at risk currently, or likely to be in the event of an escalation.</p> <p>Develop mitigation strategies to assist these community groups and members.</p>	Devonport Social Recovery Committee	Ongoing	<p>Register of organisations developed</p> <p>Attendance at North West Service Provider's meeting</p>
4.1	Develop a register of key community contacts and organisations that can support recovery actions and information dissemination	Devonport Social Recovery Committee	Ongoing	Register of key community contacts and organisations developed
4.2	Develop of list of local health and well-being services (other than organisations with a National or State presence) that can be called on in recovery actions	Devonport Social Recovery Committee	Ongoing	Register of local health and wellbeing services developed

4.3	Identify local groups and individuals who are offering unsanctioned support services and seek their involvement and inclusion in a coordinated approach	Devonport Social Recovery Committee	Ongoing	Partners
4.4	All enquiries regarding volunteering opportunities to be referred to Volunteering Tasmania where a local need for that person or service is not required	Devonport Social Recovery Committee	Ongoing	Council a member of Volunteering Tasmania's Co-Design Project  Liaising with Volunteering Tasmania on their EV (Emergency Volunteering) CREW program

## Objective Five

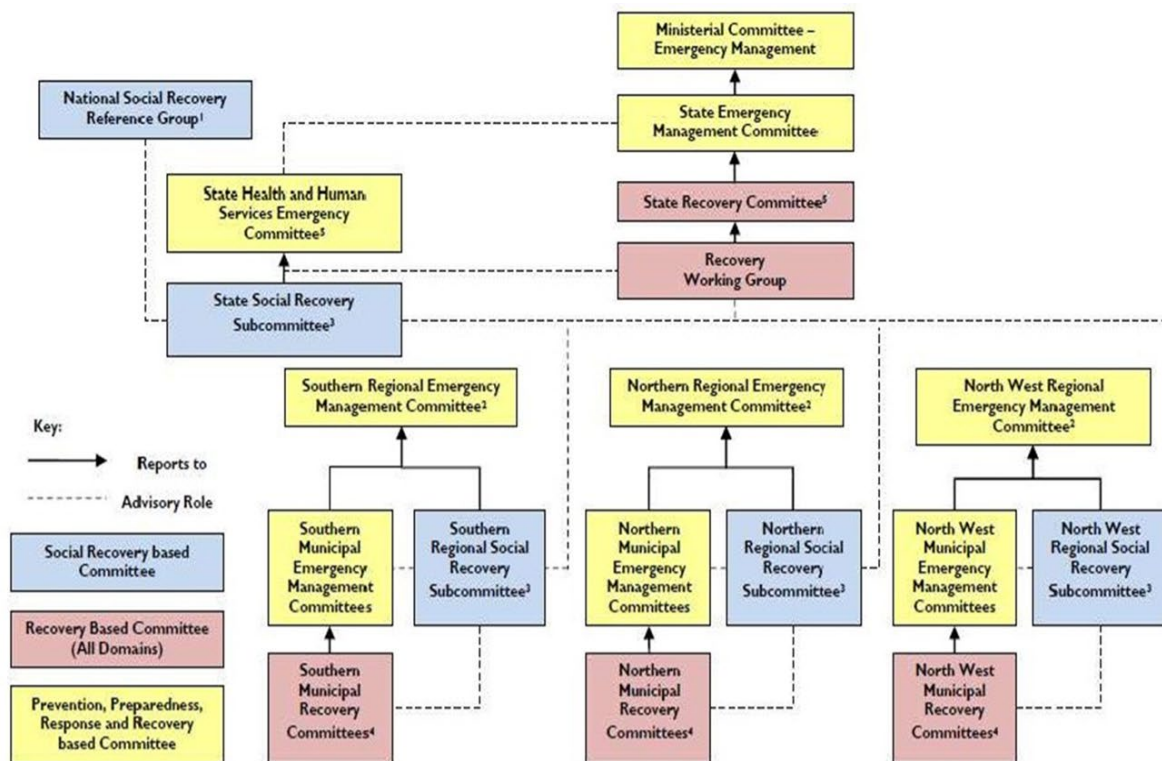
Development of long-term responses to recovery from the COVID-19 situation, including actively contributing to State response

#	Action	Action By	Timing (Identify if complete)	Activities & Progress
5	Establish and maintain a Municipal Recovery Co-ordinator and, if practical, a Municipal Recovery Committee to implement and monitor recovery actions, inform and participate in NW Regional Social Recovery Committee	Council	Complete	Municipal Social Recovery Coordinator participates in NW Regional Social Recovery Committee meetings on a weekly basis
5.1	Actively support, and participate when requested, in the State recovery response	Devonport Social Recovery Committee	Ongoing	
5.2	Give consideration to the restoration of local services and how they can be adapted for resilience during similar future incidents (ie; second / third waves of COVID-19)	Devonport Social Recovery Committee	Ongoing	Reactivation/Recovery Plans being prepared by Council with a focus on safe reactivation
5.4	Ensure recovery staff and volunteers are provided with; <ul style="list-style-type: none"> <li>Welfare support</li> <li>Sufficient rest periods</li> <li>Planning for absences</li> </ul>	Councils  Social Recovery Co-ordinator	Ongoing	Develop a list of human resources and support services to assist Council's Social Recovery Committee to deliver any required services

## Relevant Plans and Documents

- *Emergency Management Act 2006* provides the legislative basis for emergency management actions within Tasmania.
- *Tasmanian Emergency Management Arrangements (TEMA)*  
DoH (PHS) is the Response Management Authority for pandemic influenza and public health emergencies.
- *State Special Emergency Management Plan (SSEMP): Pandemic Influenza* Issue 4, 18 November 2019  
Although the plan is influenza specific, this SSEMP is a guide to facilitate the response and outlines health and whole of government arrangements including escalation.
- *State Special Emergency Management Plan (SSEMP): State Recovery Plan* Issue 3, December 2018  
This Plan aims to ensure the State's recovery arrangements are clearly described and is intended to provide a broad scalable framework which is tailored to the requirements of the situation.
- *Tasmanian Health Action Plan for Pandemic Influenza (THAPPI)*  
This Plan will inform COVID-19 health sector preparedness and response where applicable.
- *COVID-19 Interim Community and Economic Recovery Strategy (DPaC)*
- *NW Regional Emergency Coordination Centre Concept of Operations*
- *DCC Social Recovery Manual*

## TASMANIAN RECOVERY GOVERNANCE FRAMEWORK



**Notes:**

1. The Social Recovery Reference Group is a sub-group of the Community Outcomes and Recovery Subcommittee of the Australia-New Zealand Emergency Management Committee. Tasmanian representation is by the Department of Health Emergency Preparedness and Response Unit.
2. The Chair of each Regional Emergency Management Committee is a member of the State Emergency Management Committee.
3. The Chair of each Regional Social Recovery Subcommittee is a member of the Social Recovery Subcommittee of the State Health and Human Services Emergency Committee.
4. The Chair of each Municipal Recovery Committee is a member of the relevant Regional Social Recovery Subcommittee.
5. The Department of Health Chief Medical Officer is the Chair of the State Health and Human Services Emergency Committee and a member of the State Recovery Committee.



