



Self-Assessment Checklist: Volunteer Recognition

Standard 7.1 The governing body and employees understand how volunteers benefit the organisation, service users and the community	
People at all levels of the organisation understand, and can explain, the organisation's reasons and benefits for involving volunteers.	
The governing body, employees and volunteers are involved in evaluating volunteer involvement.	
Standard 7.2 Volunteers are informed about how their contributions benefit the organisation, service users and the community	
Volunteers are told why the organisation involves volunteers and the benefits this brings.	
Volunteers are given feedback on the impact and value of their contribution to the organisation and its work.	
Standard 7.3 The organisation regularly acknowledges contributions made by volunteers and the positive impact on the organisation, service users and the community.	
The organisation holds activities to acknowledge the contribution, value and impact of volunteers at individual and group level.	
References and statements of service are provided to volunteers as appropriate.	
The governing body and management take an active role in volunteer acknowledgement.	
Standard 7.4 Volunteer acknowledgement is appropriate to the volunteer role and respectful of cultural values and perspectives.	
Volunteers are consulted on appropriate acknowledgement.	
Volunteer acknowledgement is provided in a variety of formats appropriate to the volunteer role and volunteer.	
Activities that acknowledge volunteers align with the volunteer's culture and perspectives.	